



End-of-Life (EOL) Notification

Onyx Spectrum Technology – Teltone Gateway Product Family

Date: June 1, 2026

Notification Type: End-of-Life (EOL) Announcement

Dear Valued Customer,

Onyx Spectrum Technology is committed to providing secure, reliable, and sustainable communications solutions for critical infrastructure environments. Due to ongoing difficulties obtaining replacements for obsolete components, we have been forced to announce the **End-of-Life (EOL)** status for the **Teltone Gateway Product Family**.

This is a difficult decision that reflects our commitment to focusing resources on next-generation communications technologies while continuing to support our customers through a structured transition period.

Products Affected

The following Teltone Gateway products are affected by this announcement:

- Teltone M-396-B-12BOW
- Teltone M-396-B-12
- Teltone M-396-D-12BOW
- Teltone M-396-D-12
- Teltone SLSS (Substation Line Sharing Switch)
- Teltone Gauntlet SLSS (Substation Line Sharing Switch)
- Teltone Polling Controller

Lifecycle Milestones

- | | |
|-------------------------------------|-------------------|
| • EOL Announcement Date | June 1, 2026 |
| • End of Manufacturing | June 1, 2026 |
| • End of Standard Technical Support | December 31, 2036 |
| • End of Service Life (EOSL) | December 31, 2036 |

Customer Impact

Customers may continue to operate deployed Teltone Gateway systems after the EOL date; however:

- No new product development will be performed.
- Hardware production has ceased; no new units are currently available.
- Software enhancements and feature updates will no longer be provided.
- Technical support will be limited to the published support period.



Migration and Replacement Strategy

Onyx Spectrum Technology recommends that customers begin evaluating migration plans for systems currently utilizing Teltone Gateway products.

Our engineering and solutions teams are available to assist with:

- Infrastructure assessments
- Communications architecture reviews
- Gateway replacement planning
- Legacy system integration
- Cybersecurity modernization initiatives
- Transition roadmaps designed to minimize operational disruption

Because many Teltone deployments support critical utility and industrial infrastructure, Onyx Spectrum Technology will work directly with customers to develop phased migration strategies that maintain operational continuity and regulatory compliance.

Continued Support Commitment

Onyx Spectrum Technology recognizes that many Teltone Gateway deployments support long-life utility, transportation, industrial, and critical infrastructure systems. We remain committed to supporting our customers throughout the transition period and will continue to provide technical assistance, repair services (where feasible), and migration guidance through the published support dates.

Contact Information

For questions regarding this End-of-Life notification, migration assistance, or product support, please contact:

Onyx Spectrum Technology

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